



Educational Tours

TERMS AND CONDITIONS

Group Leaders are automatically enrolled in the Global Rewards Program. Participation in the Global Rewards Program is subject to the Terms and Conditions outlined in this booklet. Travel and gift rewards and their corresponding point values listed in this booklet are valid from January 1, 2015, to July 31, 2015, and are subject to change. Terms and Conditions are subject to change with or without notice. For the most current version, visit eftours.com/rewards. EF reserves the right to terminate Global Rewards accounts without notice.

What are Elite Membership Benefits?

The Elite Membership Benefits, which are outlined in detail on page 7, include the following restrictions: All tours must have at least six full-paying travelers to qualify for membership benefits; the waiving of blackout dates for Gold and Platinum members is subject to availability.

How are the Elite Membership Levels calculated?

The Elite Membership Levels are based on either: 1) The total number of full-paying travelers who have traveled on a tour with you as the Group Leader with EF Educational Tours, EF Explore America or EF College Study Tours; or 2) The total number of tours you have led as a Group Leader with EF Educational Tours, EF Explore America or EF College Study Tours. Whichever calculation yields the higher level will be used for setting the Elite Membership Level. Levels are calculated annually in October. The calculation of Membership Levels began Jan. 1, 1990 (see page 7 for description of membership level thresholds).

How do I earn Global Points?

Lead a qualifying tour

You earn one point per tour day per full-paying traveler (must have a minimum of six paying travelers in order to qualify). Points are awarded for the total number of standard tour days and not for stay-ahead/stay-behind periods. Global Points are not awarded for free-place travelers, travelers who receive family or faculty discounts, travelers who cancel their enrollments or who transfer to another tour. Land-only travelers do count toward Global Points.

Optional excursions

You earn one point per pre-booked optional excursion. Credited points will be removed if the optional excursion does not run or the traveler cancels from the optional excursion. No points are awarded for optional excursions purchased on tour or for non-EF excursions.

Referral of a future EF Group Leader

You earn 300 points, a taxable cash bonus or one free spot on a Teacher Appreciation Weekend when your referral leads an EF Educational Tour with at least six paying travelers within four years of the date you submitted the referral to EF. If your referral travels with EF Explore America (EA) or EF College Study Tours (CST) you are not eligible for a spot on a Teacher Appreciation

Weekend and your referral must travel with 10 paying travelers on an EA tour or six paying travelers on a CST tour to be eligible for the 300 points or taxable cash bonus. Only one bonus may be awarded per tour. If your referral is valid, 300 Global Points will automatically post to your account on the day your referral departs on their qualifying EF Tour. If you prefer the cash bonus, the 300 Global Points will be deducted from your account and you will receive a check (cash bonuses will generate a 1099 tax form). Similarly, if you prefer the Teacher Appreciation Weekend, the 300 Global Points will be deducted from your account. To qualify for a Teacher Appreciation Weekend, your referral must lead a qualifying tour within the same travel season as the Teacher Appreciation Weekend of your choice.

Referral of a host family to EF Foundation program

For referrals to EF Foundation for Foreign Study, Global Points will be awarded after U.S. high school students have been accepted to the EF Foundation program and have paid their deposit or after local host families and coordinators have remained active for three months. You cannot earn points if you are an IEC with EF Foundation.

Opt out of a single room

For our Gold and Platinum members, you can choose to receive a free single room on your student tour or opt to room in a twin room and receive 100 Global Points. You will automatically be placed in a twin room and 100 points will be credited to your account on the day of departure. If you prefer a single room, your request must be received at least 110 days prior to departure. Free single room upgrades are non-transferable and apply only to qualifying student tours and are not available on reward tours or vacations.

When do my Global Points become available?

Global Points earned through leading a qualifying student tour, pre-paid optional excursions and referrals remain as Pending Points until the tour departs, at which time they become Active Points. Global Points from Go Ahead Tours are credited after your tour departs. Points cannot be redeemed for a reward until they are Active Points. The exception is Teacher Convention Tours, for which pending points can be redeemed to supplement active points. You cannot use cash to supplement point deficiencies. Global Points are non-negotiable, non-transferable and have no alternative cash value. You cannot pool your points with another Group Leader to redeem a reward.

You must lead and travel on your EF Tour to qualify for benefits and incentives related to that tour including, but not limited to, Global Points, Teacher Convention Tours and membership benefits. If you cancel or transfer your tour to another Group Leader, your replacement Group Leader receives all benefits and incentives related to that tour.

Do my Global Points expire or become inactive?

Points do not expire as long as you maintain an active account.

To keep your account active you must lead a tour with a minimum of six full-paying travelers at least once every four years on an EF Educational Tour, EF College Study Tour, EF Explore America Tour or Go Ahead Tour; or make a valid referral to EF Educational Tours, EF College Study Tours or EF Explore America. After four years with no tour activity or valid referral, your account will become suspended and subject to termination, including forfeiture of all accrued Global Points. Points cannot be redeemed on a suspended account. You can reactivate your account by leading another tour or making a valid referral. Effective January 1, 2010, Global Points that are currently active in your account will not expire as long as you maintain an Active Account. Points expired prior to January 1, 2010, will remain expired and cannot be redeemed.

What reward redemption options are available?

EF Teacher Convention Tours

To qualify to attend, you must be a Group Leader leading an EF Educational Tour, EF College Study Tour or EF Explore America tour the same travel season as the convention (Gold and Platinum members can be leading a tour the same season or the following season) and have enough active and pending points combined for at least one person. You must have a positive active point balance in order to redeem for a Teacher Convention Tour. To enroll, submit your request online at eftours.com/rewards as soon as you have qualified. Conventions are filled on a first-come, first-served basis. Exact dates and point values for conventions will be available online. Platinum members get 200 points off their Teacher Convention Tour and 400 points off when they bring a guest using points. All Group Leaders enrolled will receive notification of exact departure dates as soon as they are determined. Confirmation of attendance is contingent upon your signing EF's Convention Release and Agreement.

You may bring one adult guest (paying or non-paying). All guests must be accompanied by a Group Leader. Convention guests must be at least 21 years of age. Rates for paying guests are available approximately 90 days prior to the convention's departure date. All convention guests will be required to agree to EF's Convention Release and Agreement prior to travel.

International and domestic flights

You can use the online booking engine provided by EF to search for and book flights using Global Points. A minimum of 100 active points is required to search for flights using the booking engine, and flights must be booked at least 24 hours in advance. No changes can be made to a ticketed flight and all tickets are nonrefundable.

On-Tour Rewards

Optional excursions: Global Points may be redeemed toward pre-booked optional excursions offered on your tour. Your request must be received at least 90 days prior to departure.

Single room upgrade for an adult traveler: Gold and Platinum members may redeem Global Points toward upgrading an adult traveler from a twin room to a single room on your student tour. Your request must be received at least 110 days prior to departure.

Student Scholarships: Global Points may be redeemed toward a tour scholarship for a traveler. Scholarships require a 300-point minimum and are redeemed in increments of 100 for a dollar-per-point ratio. Scholarships may not be used to pay for application fees or insurance plans. If the scholarship recipient cancels from the tour it may result in the loss of your points.

Travel on a colleague's tour: Global Points may be redeemed toward your program price if you are a paying traveler on a friend or colleague's tour. You must receive approval from the Group Leader to participate in their tour. Your request must be received at least 125 days prior to departure. If you cancel from your colleague's tour it may result in the loss of your points.

Vacation Rewards

Vacation Rewards include round-trip airfare (except for cruises and International Language Schools) and accommodations in 3-4 star, centrally located hotels. Accommodations on cruises are in ocean-view state-rooms. Breakfast at hotels is not included. Transfers and sightseeing activities are not included. Vacation requests must be received at least 90 days prior to the requested departure date for Hawaii, Alaska, Puerto Rico, international destinations (except Canada), cruises and International Language Schools. Vacation requests must be received at least 60 days prior to the requested departure date for continental U.S. and Canadian destinations. Gold and Platinum members may submit up to 45 days prior to the requested departure date for continental U.S. and Canadian destinations only.

You may extend your stay at a vacation destination, generally at no additional cost, provided flight space is available. You can either arrange your own accommodations for the additional nights or Global Rewards can book the additional nights and charge you in either points or cash.

Blackout dates apply. Please refer to eftours.com/rewards for current blackout dates. Vacation rewards may not be used in conjunction with an EF tour. Once requests have been submitted they cannot be modified. All vacation rewards are based on flight and hotel availability. Although EF makes every effort to accommodate the requested dates of departure, EF cannot guarantee exact dates and flexibility on your part may be required. EF cannot guarantee specific airlines. For domestic travel, you must depart from and return to the same gateway. For international travel, you may request different arrival and departure gateways for a surcharge of 50 points per ticket within the same tier. If requesting gateways in different tiers, the point total of the higher tier applies. All vacation requests must originate in the U.S. EF reserves the right to assess a point surcharge during peak seasons.

If you need to cancel your vacation request, you must contact EF and the cancellation may result in forfeiture of Global Points. In the event of weather delays or flight cancellations, the airlines will attempt a re-booking. EF cannot guarantee rescheduling of vacations or Global Point reimbursement due to weather delays or flight cancellations by the airlines. You are responsible for all passport and visa documents required for entry into a destination. EF is not responsible for cancellations due to lack of entry documents.

Merchandise

Delivery of merchandise is approximately 4 weeks after EF receives the request. Please visit eftours.com/rewards for the most up-to-date merchandise options.

Spring 2015 Vouchers

The qualification period for the airline voucher incentive is for each six new paying travelers who enroll between March 4, 2014 and April 30, 2014, for tours traveling from Oct. 1, 2014–Sept. 30, 2015. Each paying traveler must have made at least a \$595 payment no later than June 15, 2014 or be enrolled in the Monthly Payment Plan. One domestic airline voucher is valued at 250 global points, two domestic airline vouchers are valued at 500 global points and one international airline voucher or three domestic airline vouchers are valued at 750 global points. Qualified Group Leaders will be notified of their voucher(s) earned on July 1, 2014. Qualified Group Leaders must activate the voucher(s) for a corresponding global point value to be applied. Once global points are applied to an account, points may only be used on EF's Flight Finder. Any subject global points not redeemed for flights on EF's Flight Finder will expire on March 31, 2015. EF reserves the right to remove un-used subject global points from accounts after March 31, 2015. The airline voucher incentive cannot be exchanged for cash or combined with any previous airline voucher incentives. This incentive is valid for international tours operated by EF Educational Tours. This offer is not valid for tours operated by EF Explore America, EF College Study Tours, EF College Break Tours or EF Tours for Girls Scouts.

Fall 2015 Vouchers

The qualification period for the airline voucher incentive is for each eight new paying travelers who enroll between May 2, 2014, and September 30, 2014, for international tours traveling from October 1, 2014 – September 30, 2015. Each paying traveler must have made at least a \$595 payment no later than November 30, 2014, or be enrolled in the Monthly Payment Plan or Automatic Payment Plan. One domestic airline voucher is valued at 250 Global Points; two domestic airline vouchers are valued at 500 Global Points; and one international airline voucher or three domestic airline vouchers are valued at 750 Global Points. Qualified Group Leaders will be notified of their voucher(s) earned on January 30, 2015. Qualified Group Leaders must activate the voucher(s) for a corresponding Global Point value to be applied. Once Global Points are applied to an account, points may only be used on EF's Flight Finder. Any subject Global Points not redeemed for flights on EF's Flight Finder will expire on December 31, 2015. EF reserves the right to remove unused subject Global Points from accounts after December 31, 2015. The airline voucher incentive cannot be exchanged for cash or combined with any previous airline voucher incentives. This incentive is valid for international tours operated by EF Educational Tours. This offer is not valid for tours operated by EF Explore America, EF College Study Tours, EF College Break Tours or EF Tours for Girls Scouts.

Are there any redemption restrictions?

Points can only be redeemed from active accounts. Only items listed by EF are available; upgrades are available for some items at additional cost. EF reserves the right to make alterations to Global Point totals needed for travel and gift rewards and to discontinue or change rewards at any time. Please refer to eftours.com/rewards for the most up-to-date reward items and point values. Travel dates are subject to airline contract availability, and flexibility of date and time may be required. The voucher incentive cannot be combined with previous voucher incentives. Vouchers have no cash value and may not be exchanged for cash. Once the voucher is redeemed it will have no additional value. If a voucher is redeemed for less than the maximum value,

no additional credit will be offered. Offers are subject to change without notice.

What happens to my Global Points if there are cancellations on my tour?

If you cancel your tour, points you would have earned will be removed from your account. If an individual traveler cancels from your tour, points will be removed from your account. If you have already redeemed these points for a reward, and cancellations result in a negative Global Point account balance, you will be invoiced for the full cost of the reward.

Other terms

Big Group Bonus

If your annual earning (including a referral cash bonus or any other cash incentive) is \$600 or more, it is subject to taxation and a 1099 Form will be mailed to you. EF must have your social security number on file in order to issue any cash incentive.

Legal responsibilities

No warranties or representations apply to Vacation Rewards redeemed. EF is not responsible for any events including, but not limited to, personal injury, property damage or loss of earnings from any event whatsoever. EF reserves the right to make changes to the Global Rewards Program at any time and without notice, including but not limited to changes in point expiration policies and membership levels and benefits. Please refer to the terms and conditions online for the most up-to-date information.

Transferring points from other organizations

Only first-time Group Leaders may transfer points from other organizations. The travel organization from which the points are being transferred must have had a bonus points system in effect when you traveled with that organization. Points are transferred on a 1:1 ratio. When transferring points, you must submit an official bonus point statement from the awarding organization. EF reserves the right to determine whether points may be transferred from another program.

Opting out of the Global Rewards Program

You may opt out of the Global Rewards Program. By opting out of the program, all points accrued and membership levels are forfeited. You may re-join the program; however, points associated with tours led during the opt-out period will not be credited to your account. Global Points and bonuses are not retroactive.

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