



TERMS & CONDITIONS

PROGRAM ENROLLMENT: EF Group Leaders are automatically enrolled into the Global Rewards Program. Participation in the Global Rewards Program is subject to the Terms and Conditions outlined in this booklet or as found at eftours.com/rewards. EF reserves the right to terminate Global Rewards accounts without notice. The program is not applicable for tours for Girl Scouts.

OPTING OUT OF THE GLOBAL REWARDS PROGRAM: A group leader may decide to opt out of the Global Rewards Program. By opting out of the program, all points accrued and membership levels are forfeited. A group leader may decide to re-join the program; however, points associated with tours taken during the opt-out period will not be credited to the group leader's account. Tour points and bonuses are not retroactive.

ELITE MEMBERSHIP LEVELS: Elite Membership Program Levels are based on either one of the following: 1) The total number of full-paying participants who have traveled with an EF Group Leader on a tour with EF Educational Tours, Smithsonian Student Travel or EF College Study Tours or 2) The total number of tours an EF Group Leader has led with EF Educational Tours, Smithsonian Student Travel or EF College Study Tours. Whichever calculation yields the higher level will be used for setting the Membership Level. Membership Levels are calculated annually in October. The calculation of Membership Levels began Jan. 1, 1990. See p. 8 for Elite Membership Program Level details.

POINTS EARNED FOR TOUR ACTIVITY: Group leaders earn one point per day per full-paying participant during the duration of the tour on Qualifying Tours. In order to be a Qualifying Tour, the tour must have six full-paying participants. Points are awarded for the total number of standard tour days only and not for stay-ahead/stay-behind periods or customized group stay-ahead/stay-behind periods. In addition, Global Points are not awarded for free-place participants, for participants who received family or faculty discounts or for participants who canceled their enrollments or transferred to another tour. Global Points earned through leading a Qualified

Tour remain as Pending Points until the tour departs, at which time they become Active Points. Points can not be redeemed until they are Active Points (with the exception of use on Teacher Convention Tours – see Section Teacher Convention Tour). Land-only participants count toward Global Points, free places and stipends. Go Ahead Tours Global Points are credited after your tour departs.

POINTS EARNED FOR OPTIONAL EXCURSIONS: Global Points will be added to each account automatically **for prepaid optional excursion enrollments only**, as soon as the pre-enrollment is received by EF and will remain as Pending Points until the tour departs. Credited points will be deducted if the optional excursion does not run or the participant cancels from the optional excursion. No points are awarded for optional excursions purchased on tour, for non-EF excursions or for optional excursions when payment is refunded.

POINTS EARNED THROUGH REFERRALS: The referred group leader must travel with at least six paying participants on an EF Educational Tour. For Smithsonian Student Travel, the referred group leader must travel with at least six paying participants on an EF Educational Tour or 10 paying participants on a Smithsonian Student Travel tour to earn the reward. Referral points will not be awarded for co-group leaders, unless the co-group leader is teaching in a different school than the referee. If the co-group leader is from the same school, then the reward is issued after the referred group leader travels on a second EF tour independently the following year. Only one referral may be rewarded per tour. The referred group leader must not have led a prior EF tour as a group leader. The referral bonus is not valid for a replacement group leader in the case that the original group leader is unable to travel. EF will notify referring group leaders that they have qualified. A Global Point bonus will automatically post to the referring group leader's account on the day the referral departs on his or her EF Tour. EF will deduct points and send a check through EF's finance department if the referring group leader prefers cash. Points will be deducted if a referring group leader chooses to attend a Teacher Appreciation Weekend. For

referrals to EF Foundation for Foreign Study, Global Points will be awarded after U.S. high school students have been accepted to the EF Foundation program and have paid their deposit, or after local host families and coordinators have remained active for three months. Referral bonuses are valid for EF Educational Tours and Smithsonian Student Travel only, not Go Ahead Tours. To qualify for the reward, referral must travel within two years of referral entry date. EF Group Leaders cannot earn points if they are IECs with EF Foundation. **Referral bonuses are not retroactive.** The referred group leader is responsible for confirming the referring group leader.

TRANSFERRING POINTS FROM OTHER ORGANIZATIONS: Only first-time group leaders may transfer points from other organizations. The travel organization from which the points are being transferred must have had a bonus points system in effect when the group leader traveled with that organization. Points are transferred on a 1:1 ratio and no special allowances are made for different forms of calculation. When transferring points, group leaders must submit an official bonus points statement from the awarding organization. EF reserves the right to determine whether points may be transferred from another program. (Up to 500 points may be transferred.)

POINT TOTALS: The number of Global Points required for a reward must be active and credited to a group leader's account before he or she redeems for the reward. The exception to this condition is Teacher Conventions, where pending points can be redeemed. Group leaders cannot use cash to supplement point deficiencies. **Global Points are non-negotiable, non-transferable and have no alternative cash value.** Under no circumstances may group leaders pool their points to claim Global Point Rewards. This applies to married couples even if they serve as co-group leaders on a tour. EF is happy to research any account discrepancies on Global Points if we are contacted within one year of the time a group leader earned the points in question. Points are pending until the group leader completes travel for given award year.

ACCOUNT ACTIVITY STATUS: If a Qualifying Tour is posted to a group leader's account at least once every four years, the account will remain an Active Account. If a Qualifying Tour is not posted to a group leader's account for four consecutive years, the account will become an Inactive Account and is subject to termination, including forfeiture of all accrued Global Points. Points cannot be redeemed or accrued in an Inactive Account.

EXPIRATION OF GLOBAL POINTS: Effective 1/1/2010, Global Points that are currently active in a group leader's account will not expire as long as the group leader maintains an Active Account. Points expired prior to 1/1/2010 will remain expired and cannot be redeemed.

REQUESTS FOR TRAVEL REWARDS: Vacation rewards include round-trip air transportation (except for cruises) and accommodations in superior tourist-class hotels. Accommodations on cruises are in ocean-view staterooms. Breakfast at hotels is not included. All requests for Global Points travel rewards must be submitted to EF online at eftours.com. Travel requests must be received at least 90 days prior to the requested departure date for Hawaii, Alaska, Puerto Rico, international destinations (except Canada) and cruises, and at least 60 days prior to the requested departure date for continental U.S. and Canadian destinations. Although EF makes every effort to accommodate desired dates of departure, EF cannot always guarantee exact dates, and some flexibility on the part of the group leader may be required. Travel rewards may not be used in conjunction with an EF tour. **Once requests have been submitted, they cannot be modified.** All travel rewards are based on flight and hotel availability. Should a group leader be unable to travel on his or her requested trip and need to cancel, the group leader must contact EF and the cancellation may result in forfeiture of points. Group leaders are responsible for all passport and visa requirements. EF is not responsible for cancellations due to entry requirements. In the event of weather delays or cancellations, the airlines will attempt rebooking. EF cannot guarantee rescheduling of trips or Global Point reimbursement. For airline ticket voucher redemption, participants must have paid at least \$450 or be enrolled in the monthly payment plan.

VACATION REWARDS: Group leaders may plan to extend their stay at a Global Points travel destination, generally at no additional cost, provided flight space is available. They must, however, arrange their own accommodations for the additional nights. Group leaders may request specific airlines; however, EF cannot guarantee accommodation of such requests. For domestic travel, group leaders must depart from and return to the same gateway. For European travel only, group leaders may request different arrival and departure gateways for a surcharge of 50 points per ticket within the same tier. If you are requesting gateways in different tiers, the point total of the higher applies. All travel reward requests must originate in the U.S. EF reserves the right to include a point surcharge for all incentive flights booked during high seasons.

FLIGHT FINDER: The booking engine is an online tool for group leaders to search and book flights with Global Points. A minimum of 100 points is required to search for flights using the booking engine, and flights must be booked at least 24 hours in advance. No changes can be made to a ticketed flight and all tickets are nonrefundable. Companion tickets cannot be booked through the engine.

INCENTIVE VALIDITY DATES: Travel and gift rewards and their corresponding point requirements listed in this guide are valid from January 1, 2012, to June 30, 2012. Point totals are subject to change. (Please refer to the website for the most up-to-date point totals.)

TOUR CANCELLATION: If you cancel your tour, points you would have earned will be deducted from your account. Individual participant cancellations affect point totals. If you have redeemed these points for a convention and your cancellation or your participants' cancellation(s) results in a negative Global Points account balance, you will be invoiced for the full cost of the reward or convention. An invoice will be sent with a 60-day term. If this invoice is not paid in full by said date, the outstanding past due balance will be sent for collection. Group leaders must travel on their EF tour to qualify for benefits and incentives related to that tour, including, but not limited to, Global Points, stipends, conventions and membership benefits. If a group leader cancels or transfers the tour to another group leader, the replacement group leader receives all benefits and incentives related to that tour, if they are enrolled in the program.

PROFESSIONAL DEVELOPMENT AND TOUR REWARD REDEMPTIONS: Requests for scholarships, to participate in another group leader's tour or to take part in a Professional Development tour must be received by 125 days prior to the departure of the tour. If you redeem points for a scholarship or as a participant on another group leader's tour or a Professional Development tour and you or the scholarship participant cancels, this may result in the loss of your points. Rooming upgrades must be received by 70 days prior to the departure of the tour. Optional excursion requests must be received 50 days prior to the departure of the tour. If the cancellation is received 125 days prior to departure, your points will be reinstated to your account. Scholarships require a 300-point minimum and are redeemed in increments of 100 for a dollar-per-point ratio. Global points must be active in order to redeem on-tour rewards. On-tour reward credits can only be applied to accounts with a balance. Scholarships can only be applied to full-paying participants.

REDEMPTION RESTRICTIONS: Points can only be redeemed from Active Accounts. Points cannot be redeemed from Inactive Accounts. Only the items listed by EF are available; upgrades are available for some items at additional cost. Delivery of merchandise is approximately 4-6 weeks after EF receives the online request for the item. EF reserves the right to make alterations to Global Point totals needed for travel and gift rewards and to discontinue or change rewards at any time. (Point totals are subject to change. Please refer to the website for the most up-to-date point totals.)

LEGAL RESPONSIBILITIES: No warranties or representations apply to any EF Teacher Convention Tours or travel rewards redeemed. EF is not responsible for any events including, but not limited to, personal injury, property damage or loss of earnings from any event whatsoever. EF reserves the right to make changes to the Global Rewards Program at any time and without notice, including but not limited to changes in point expiration policies and membership levels and benefits. EF reserves the right to interpret and apply the policies and procedures communicated in the Guide to Benefits for EF Group Leaders. All determinations by EF shall be final and conclusive in each case. The information in this guide supersedes all previous publications. Please refer to the terms and conditions online for the most up-to-date information.

EF TEACHER CONVENTION TOURS REQUESTS: Submit your convention request online at eftours.com as soon as you have qualified. To qualify you must be leading a student tour the same travel year as the convention (Gold and Platinum Members are the exception) and have enough active and pending points combined for at least one person. Conventions are filled on a first-come, first-served basis and may be full before the enrollment deadlines. Exact dates for summer conventions will be available in the spring. All group leaders enrolled will receive notification of exact departure dates as soon as they are determined.

EF TEACHER CONVENTION TOUR GUESTS: Group leaders may bring a maximum of one adult guest (paying or non-paying). All guests must be accompanied by an EF Group Leader. Convention guests must be at least 15 years of age. Rates for paying guests are available approximately 90 days prior to the convention's departure date.

FREE INTERNATIONAL TRAINING TOURS: Enrolling on a training tour requires a minimum of six full-paying participants enrolled on your first EF educational tour. Beijing training tours require a minimum of 10 full-paying participants to enroll or the group leader must be traveling to an Asian destination for their first tour. Enrollment on your requested date is subject to availability. EF reserves the right to charge a 200 Global Point surcharge if you cancel from a training tour 45 days prior to departure or less. We are not able to arrange stay-ahead/stay-behind options on training tours. Cancellations must be received by EF in writing at least 60 days prior to departure to avoid forfeiture of Global Points. If you cancel we will try to get you on another training tour, but it is subject to availability. Destinations are subject to change and cancellation. EF training tours are for first-time group leaders only—group leaders may only attend one training tour and no guests are allowed. Only one group leader per tour may attend a training tour.

BIG GROUP BONUS: You must travel with at least the number of full-paying participants required to qualify for the specified bonus: 25 participants=\$500; 30 participants=\$1,000; 40 participants=\$2,000; 75 participants=\$4,000. This bonus cannot be exchanged for points

TERMS AND CONDITIONS FOR SEASONAL INCENTIVES: To qualify for seasonal incentives, all participants must be full-paying (i.e., no free or discounted places) for tours traveling between October 1, 2012 and September 30, 2013. Rewards are valid for tours from October 1, 2012 to September 30, 2013, and are subject to change.

Seasonal incentives are only valid within that tour year and cannot be exchanged for points or other rewards.

Offers are subject to change without notice. Certain restrictions apply. Please call 1-800-782-2076 or visit eftours.com/rewards for details.